



# Asset Recovery Service

## Leave the disposal of discarded devices to us.

From time to time it's necessary to change business assets to more advanced devices, to ensure high productivity and lower running energy costs. With our Asset Recovery Service, the secure and environmentally friendly disposal of redundant IT devices is as easy as it seems.

Just leave your used products with us and we'll take care of recycling – as well as secure and reliable deletion of all data. And if your discarded products are in good condition, you might even receive an appropriate refund.

### Service Specifications

Service Description	This programme includes the safe and eco-friendly disposal of IT related devices with the possibility of an appropriate refund. This means that you will receive a fixed amount or revenue share for your old devices in case they are in conditions that qualify them for resale. Otherwise, your devices will be recycled and we will take care of a proper disposal. <sup>1</sup>	
Service Types	<b>Asset Resale</b> If your discarded devices are in good condition, they qualify for resale. After inspecting your products, you will either receive an upfront refund depending on general market values, or get a revenue share after resale according to the determined purchase value.	<b>Asset Recycling</b> If your discarded devices have no market value they will be recycled. After inspecting your products we will securely destroy all data and ensure proper and eco-friendly disposal.
Data Sanitisation	All data on your devices will be deleted within the new NIST 800-88.R1 and Department of Defense 5220-22-M Standards, which ensure that data can't be restored. After successfully erasing your data, you will receive a certificate of data sanitisation.	
Minimum Quantity	This service is available for twenty (20) or more devices per site.	
Fees	A handling fee and logistics cost must be paid for every device. This amount depends on the quantity of registered products.	
Accepted Devices	Every IT related device (laptops, tablets, personal computer, server, storage, network equipment, smartphones, VoIP phones) from any brand will be accepted within this service. <sup>2</sup>	
Availability	This Asset Recovery Service is available in Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, South Africa, Spain, Sweden, Switzerland and United Kingdom. Upon request, it might also be provided in other countries within Europe, Middle East and Africa.	
More Information	<a href="https://toshiba.nl/services/resale-recycling">toshiba.nl/services/resale-recycling</a>	

### Service Process



Discarded Devices



Packaging & Pick-up



Inspection & Data Deletion



Resale or Recycling



Refund (optional)